



PRESIDENT'S REPORT
ANNUAL GENERAL MEETING OF MEMBERS
FRIDAY, 14 OCTOBER 2022

2022 has been my first year as VHIA President.

This has been yet another demanding year for health services and Community Health Centres as the pandemic has resulted in workload and workforce challenges for us all. For VHIA, the demands of a protracted bargaining round have been keenly felt. At times it has been challenging as protracted bargaining for some agreements 'overlapped' with others, resulting in resourcing challenges. The departure of some staff made this more challenging still. However, the VHIA team worked tirelessly to represent the interests of members in bargaining, and I thank them for their dedication and professionalism.

VHIA retained its ISO-9000 accreditation following an assessment in March. The work however, to further develop and improve our systems and processes to better serve members continues. The organisation also implemented its Feedback Framework following input from our Membership Engagement Committee which provides on-going information about our Query and Consulting services, and various VHIA events such as Forums.

VHIA's Industrial Strategy, which was first approved by the Board in 2018, has been reviewed and updated. Similarly, it is expected that an amended version of VHIA's Bargaining Framework will be distributed to members next year. These documents form part of our overall strategy to further develop the systems around bargaining and provide greater transparency to members.

Our Strategic Planning process was deferred to accommodate the 'peak' in bargaining, but I am looking forward to concluding that process in the year ahead.

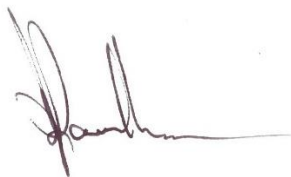
The financial performance of VHIA was positive, albeit aided by workforce challenges. In addition, net assets rose to \$5,740,947 which indicates the strength of VHIA's resources.

There are some significant challenges that we look forward to facing in the coming year. These include supporting the effect of implementation of new agreements. We will also continue to press for the lifting of restrictions with respect to organisational change that have applied to health services for more than two years. We will be closely consulting with members to develop new Employer claims ahead of the next round of bargaining, which commences in 12 months from now. I hope that members will contribute their pandemic learnings around workforce models in the Employer claims that are prepared.

I wish to thank and acknowledge the work of my predecessor, Dale Fraser for his leadership as the past President and for his on-going contributions to the VHIA Board.

My thanks go to all the members of the Board for their continued commitment of time and expertise to the organisation. I also appreciate and acknowledge the contributions made by departing Board members Mara Richards (Robinvale District Health Service) and Sue Race (Dhelkaya Health).

On behalf of the Board, I extend thanks to Stuart and the VHIA Executive and staff and particularly acknowledge the efforts of Lisa Iacobucci, VHIA's Support Services Manager; Lisa has served the organisation with dedication and has provided invaluable support for many years; thank you Lisa and all the very best for your next chapter.

A handwritten signature in dark ink, appearing to read 'Peter Faulkner', with a long horizontal flourish extending to the right.

Peter Faulkner
President